



KEURIG[®]
Premium Coffee Systems



USE & CARE GUIDE

B3000 SINGLE-CUP BREWING SYSTEM BREWING EXCELLENCE ONE CUP AT A TIME™

Please read and save these instructions.
Pour des directives en français, veuillez vous reporter à la page 18.

SAVE THESE INSTRUCTIONS

KEURIG® GOURMET SINGLE CUP
COMMERCIAL BREWING SYSTEM
Model B3000 Use & Care Guide

SAFE OPERATION & USE IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precaution should be followed, including the following:

1. Read all instructions before using.
2. Do not touch hot surfaces. Use handles and knobs when available.
3. This appliance must be properly installed and located in accordance with these instructions before it is used.
4. The use of an accessory not evaluated for use with this appliance may cause injuries.
5. Do not place on or near a hot gas or electric burner, or in a heated oven.
6. Do not use outdoors.
7. To protect against electric shock, do not immerse cords, plugs, or the appliance in water or any other liquid.
8. Unplug the coffee brewer before cleaning. Allow to cool before putting on or taking off parts and before cleaning the appliance.
9. For best operation, plug the appliance into its own electrical outlet on a dedicated circuit to prevent flickering of lights, blowing of fuses or tripping a circuit breaker.
10. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or is damaged in any manner. Contact your Keurig Authorized Dealer (KAD) to arrange for replacement or repair.
11. Do not let the cord hang over the edge of the table or counter, or touch hot surfaces.
12. To disconnect, press the Power Button on the right-rear of the Brewer to 'OFF' status and then remove the plug from the wall outlet.
13. Close supervision is necessary when any appliance is used by or near children.
14. Do not lift the Handle to open the Lid of the Brewer while brewing is in progress.
15. This appliance is equipped with a power cord having a grounding wire with a grounding plug. The appliance must be grounded using a 3-hole properly grounded outlet. In the event of an electrical short circuit, grounding reduces the risk of electrical shock.
16. If the outlet is a standard 2-prong wall outlet, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.
17. Do not, under any circumstances, cut or remove the third (ground) prong from the power cord or use an adapter.
18. Consult a qualified electrician if the grounding instructions are not completely understood, or if doubt exists as to whether the appliance is properly grounded.
19. Do not use the appliance for other than its intended use.

CAUTION: There are two sharp needles that puncture the K-Cup® portion pack, one above the K-Cup® Holder and the other in the bottom of the K-Cup® Holder.

To avoid risk of injury, do not put your fingers in the K-Cup Chamber.

CAUTION: There is extremely hot water in the K-Cup® Holder during the brew process.

To avoid risk of injury, do not lift the Handle or open the K-Cup® chamber during the brew process.

WARNING: This product contains chemicals, including lead, known to the State of California to cause cancer, birth defects or other reproductive harm.

THIS PRODUCT IS FOR COMMERCIAL USE ONLY

If an extension cord is used, (1) the marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance. (2) The cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally and (3) the extension cord must include a 3-prong grounding plug.

WARNING: The product should be connected to branch circuit protected at maximum 20A.

	WARNING RISK OF FIRE OR ELECTRIC SHOCK DO NOT OPEN	
<p>WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT REMOVE THE COVERS. NO USER SERVICEABLE PARTS ARE INSIDE. REPAIR SHOULD BE DONE BY AUTHORIZED SERVICE PERSONNEL ONLY. UNPLUG BEFORE SERVICING.</p>		

KEURIG® GOURMET SINGLE CUP BREWING SYSTEM

Model B3000 Use & Care Guide

TABLE OF CONTENTS

SECTION 1

SET-UP & OPERATION

Unpacking	4
Features	5-6
Plumbing Fitting Connections	7
Set-Up & First Brew	8-9
Helpful Hints	9
Dispensing Hot Water	10
Using a Travel Mug	10
Emptying K-CUP bin	10
Draining	11
Emptying the drip tray	11

SECTION 2

CLEANING & MAINTENANCE

Cleaning	12
De-Scaling	13

SECTION 3

TROUBLESHOOTING

Storage	15
Menu Mode	15
Error codes	16
Warranty	17

Record your Brewer Serial Number here.
The Serial Number is located on the UL label found inside the K-Cup storage bin area, behind the storage bin

SECTION 1

SET-UP & OPERATION

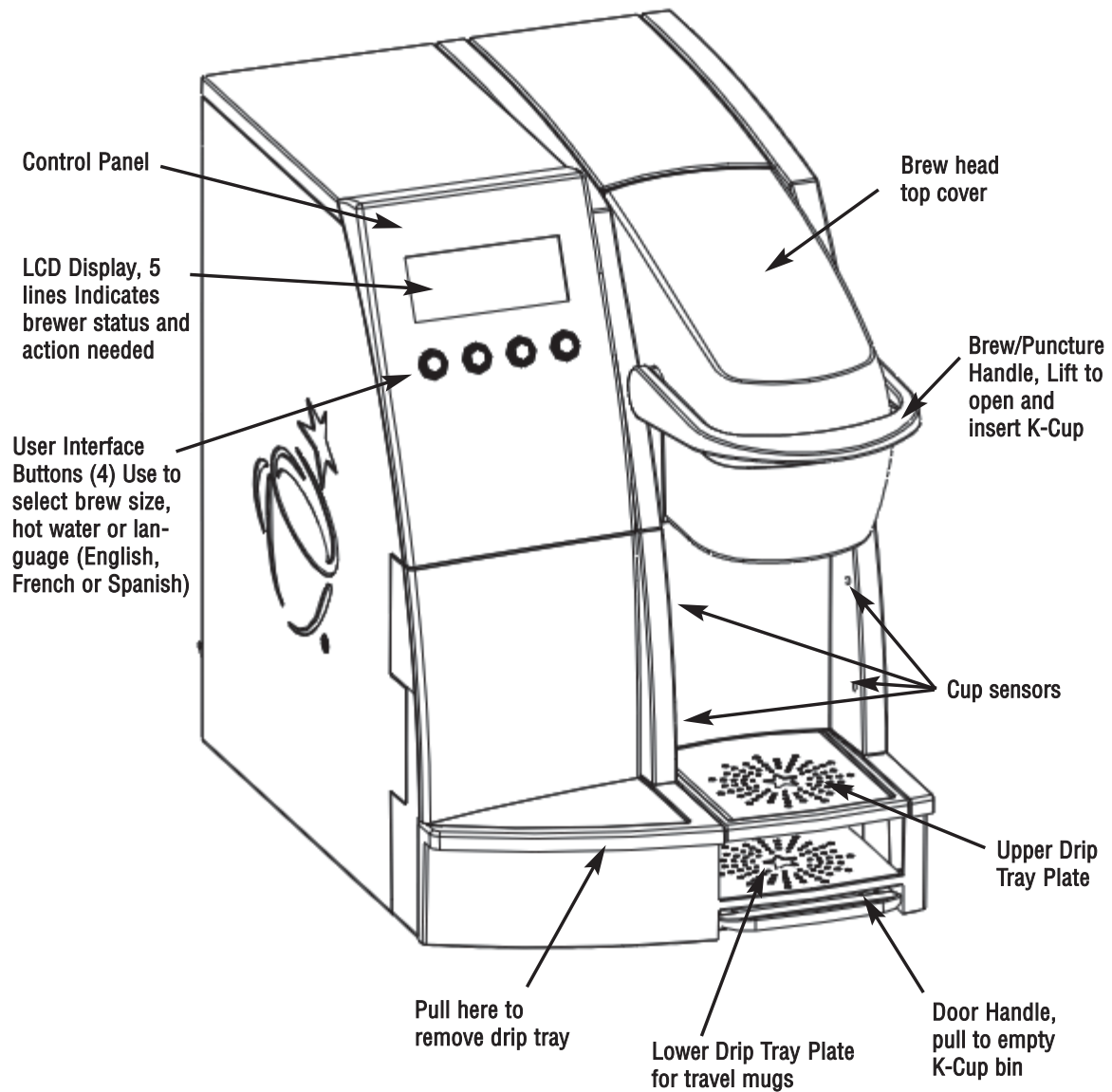
Unpacking Instructions

1. Place Brewer box on a large steady surface (such as a table or countertop) or on the floor. Open the box.
2. Remove the Quick Start Guide, Use & Care Guide and other literature.
3. Reach into the box and grasp the polyfoam that encases the Brewer.
4. Carefully pull the polyfoam toward you and out of the box. The Brewer will still be encased in the poly foam.
5. Remove the poly foam packaging material.
6. Place the brewer upright on a flat, steady surface.
7. Remove the K-Cup storage bin from the brewer and record on page 3 of this book the Serial Number located on the UL label behind it. The Serial Number is also located on the Brewer box.
8. We recommend you save all packing materials in case future shipping of the product is necessary.

WARNING: Keep all plastic bags away from children.

Front View

Model B3000 Commercial Brewer



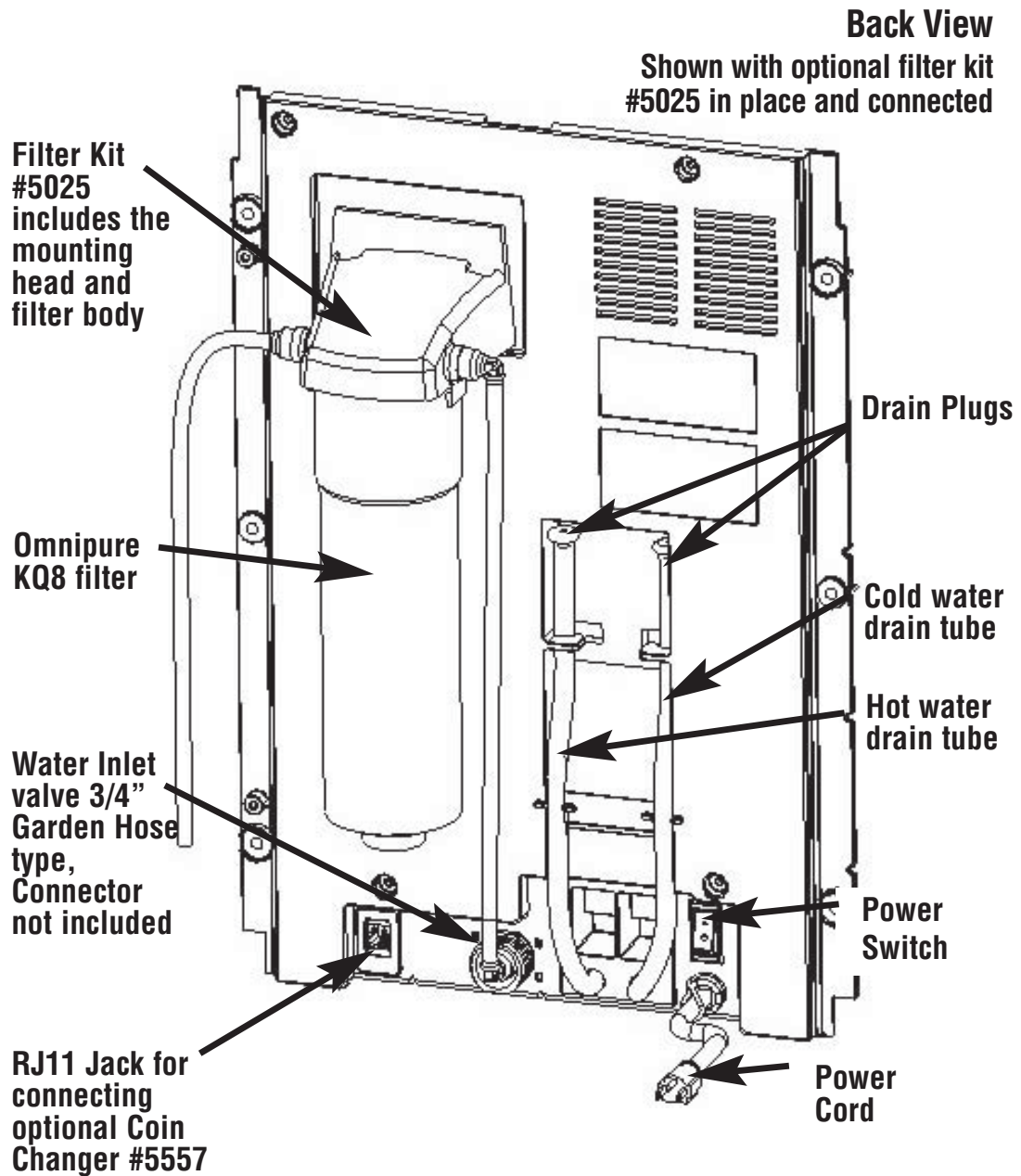
Dimensions:	12"W x 18"D x 17.375"H
Weight:	35 Lbs /16 Kgs. (empty)
Electrical:	110-120 VAC, 1400W 60 Hz
Water Supply:	40 psig- 125 psig

Optional Accessories:

- #5025 OmniPure Filter Kit
- #5558 Platform for additional used K-Cup storage (up to 70)
- #5557 Coin Changer (cabinet) accepts Coin Acceptors, Inc. Model Quantum USQ-G701 or Model Quantum CAQ-G701 or Model Guardian 6000 (not supplied)

Back View

Shown with optional filter kit
#5025 in place and connected



Plumbing Fitting Connections

CAUTION: This brewer is designed to handle local water pressures from 40 psig up to 125 psig. Consult a licensed plumber for water pressures in your area. Use plumbing fittings and tubing specified to withstand 125 psig.

WARNING: Keurig requires the use of an external water filter such as the Omnipure KQ8A, available from Keurig Incorporated. PN 5025. Failure to use a filter invalidates the brewer warranty.

1. An external filter (KQ8A) can be mounted on the rear surface of the brewer using the mounting screws provided. See page 6.
2. Loosen the two mounting screws located on the upper-rear of the brewer and hang the KQ8A filter kit assembly.
3. Tighten the two mounting screws (be careful not to over tighten).

NOTE: The KQ8A Filter assembly comes with $\frac{1}{4}$ FPT ports for both inlet and outlet and the plumbed water inlet to the brewer is $\frac{3}{4}$ Male Garden Hose Thread (Invensys solenoid valve). $\frac{1}{4}$ OD LLDPE (Linear Low Density Polyethylene) tubing is recommended (NSF compliant) between the filter assembly and the brewer. NSF compliant fittings are recommended such as High Density Polypropylene Type.

4. Connect the 'INLET' port of the filter assembly to the local water supply.
5. Connect a long length of tubing to the 'EXIT' port of the filter assembly. **DO NOT CONNECT TO THE BREWER YET.**

6. The filter needs an initial flush to clear any carbon deposits. Bring the long length tubing to a container or sink.
7. Turn on water supply and allow at least 4 gallons of water to flush through the filter.
8. Turn off water supply.
9. Cut the tubing to proper length and connect to inlet plumbing port on the brewer.
10. Turn on water supply.

B3000 Set-Up & First Brew

IMPORTANT: You cannot use your Keurig brewer until it has been primed for its first use as set forth below.

Priming your Brewer

1. Unwrap cord and plug the brewer into a grounded outlet.
2. Place a cup or mug (10 oz Min) on the Drip Tray Plate (if not done the brewer will prompt for the cup or mug later in the priming sequence).
3. Press power switch (see Page 6) to ON position.
4. At power up and the brewer is new the following is displayed:

KEURIG B3000
BREWING SYSTEM

(At this stage you can go into MENU MODE to set the default language or input the service phone number. To enter the MENU MODE proceed to page 15. You can also do this anytime the brewer is in IDLE MODE.

5. The Display will automatically change to:

CONNECT WATER AND THEN
PRESS FLASHING BUTTON

6. If water is connected then press “CONT” button which will be flashing.
7. The display will read:

PRIMING

8. Then automatically change to:

HEATING - PLEASE WAIT

READY – CHOOSE K-CUP
LIFT HANDLE

▲ Español ▲ Français HOT WATER

At this stage you may want to go into MENU MODE to set the default language or input the service phone number. To enter MENU MODE proceed to page 15.

BREWING THE FIRST CUP

1. Place a cup or mug on the Drip Tray Plate.

CAUTION: There are two sharp needles that puncture the K-Cup® portion pack, one above the K-Cup® Holder and the other in the bottom of the K-Cup® Holder. To avoid risk of injury, do not put your fingers in the K-Cup® Chamber.

2. Brewer is now ready for normal operation. And the display will show:

READY – CHOOSE K-CUP
LIFT HANDLE

▲ Español ▲ Français HOT WATER

3. At this stage you do any of the following:
 - a. Change the language for the next brew from the default to either of the other two languages displayed, just press the button below the language of your choice.
 - b. Dispense hot water, just press and hold the button below HOT WATER.
 - c. Choose a K-Cup, lift handle and insert it in the K-Cup holder.

INSERT NEW K-CUP
LOWER HANDLE

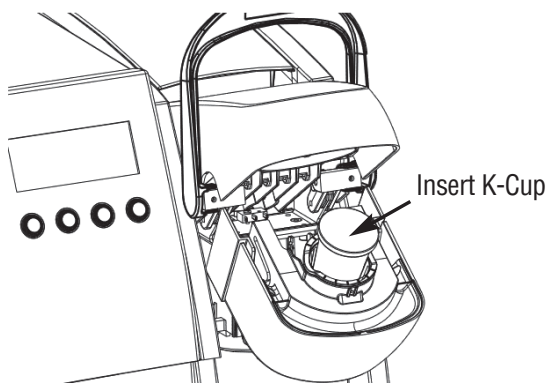
4. Place a K-Cup® portion pack in the K-Cup® Holder.

If no K-Cup is detected the display will show:

NO K-CUP DETECTED
CONTINUE ANYWAY?
NO YES

Either insert a K-Cup or press YES to continue.

NOTE: Do not remove the foil lid or puncture the K-Cup® portion pack.



Choosing option “c” the display will read:

READY
SELECT BREW SIZE

If no mug is present or not detected on the drip tray it will display:

PLACE YOUR CUP
OR SELECT CONT.

Take the appropriate action.

Four brew size options are available, they are from left to right 4 oz, 6 oz, 8 oz and 10 oz and are indicated in the cup and mug icons. 8 oz is the standard brew size, 4 oz and 6 oz are more robust and 10 oz gives a milder brew.

5. Press your brew size selection.
The brewer display will indicate:

BREWING

CAUTION: There is extremely hot water in the K-Cup Holder during the brew process. To avoid risk of injury, do not lift the Handle or open the K-Cup® Chamber during the brew process.

6. There may be a short pause before the brewing process begins. The entire brew

process lasts for approximately 40 to 52 seconds (depending upon brew size selected) and ends with a burst of air to remove all liquid coffee or tea from the KCup®.

The button below your selected brew size will remain lit until the brew is completed and the following is displayed:

KEURIG BREWED
ENJOY!

7. Enjoy your first cup of Keurig Brewed® gourmet coffee or tea!
8. The Brewer will be ready again for use in approximately 20 seconds.

NOTE: Following the brew, your Brewer will fill in preparation for the next brew. The pump will make a vibrating sound. This is normal.

The brewer will then revert to its idle state and indicate:

READY – CHOOSE K-CUP
LIFT HANDLE
Español Français HOT WATER
▲ ▲

Helpful Hints

1. **Keep your Brewer turned ‘ON’ at all times.** To brew a fresh cup of coffee or tea anytime you want, we suggest you keep your Brewer turned ‘ON’ all the time.
2. **Keurig requires the use of filtered water on this brewer.** We recommend the OmniPure Filter Kit, Keurig PN 5025.
3. **Plug Brewer into its own grounded outlet.** If the electric circuit is overloaded with other appliances, your Brewer may not function properly. If possible, The Brewer should be operated on its own circuit, separate from other appliances. A separate circuit with a GFCI is recommended.
4. **Brewing into a travel mug.** To brew into a travel mug, simply lift and rotate back the drip plate housing till it rests against the drip plate back wall then place travel mug on lower drip plate and commence brew.

Stopping the Brew Process

If you need to stop the brewing after the process has started, press the Power Button to turn the Brewer 'OFF'. The flow of coffee or tea will stop, the heating element will shut off and the LCD screen and brew buttons will extinguish.

NOTE: You may get less coffee or tea in your cup during your next brew. We recommend that you perform a cleansing brew without a K-Cup® after a terminated brew. Then your NEXT brew will be the proper selected volume.

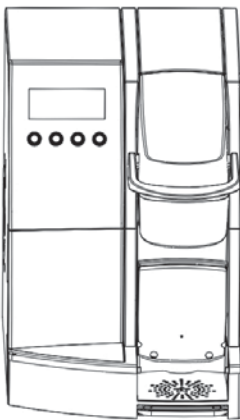
Dispensing Hot Water

The B3000 brewer is able to dispense hot water for making hot chocolate, instant soups, etc. The path of the water delivery is separate from the coffee delivery path. When ready the brewer will display:

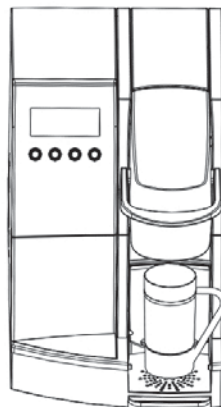


The right hand button option is 'Hot Water'. Hot water will be dispensed as long as the button is pressed up to 8 oz.

Using a travel mug.



Lift up the upper drip tray



Place travel mug on lower drip plate

Emptying the K-Cup Bin

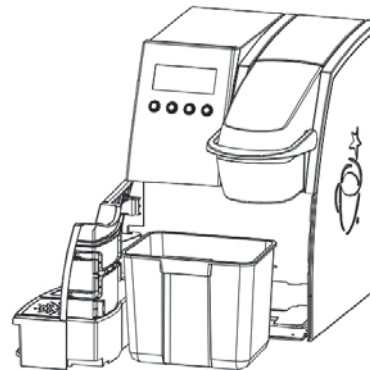
The used K-Cup is automatically ejected into the internal K-Cup bin. When the K-Cup bin requires emptying the brewer will display:

EMPTY K-CUP BIN



Open Door

To empty the K-Cup bin open the brewer door by grasping the door handle and swinging door fully open to remove bin from brewer. Dispose used K-Cups and replace bin.



Remove K-Cup Bin

Draining the B3000 Brewer

If you wish to drain the brewer, the following steps should be followed:

1. Turn off the Brewer and unplug power cord.
2. Turn the brewer around (shut off water and disconnect water supply if necessary) so the back is facing you.
3. Unclip the drain hose(s) from their holders (see page 6) and lower them. Move the brewer close to the edge of the counter so that the drain hoses overhang.
4. Place a container under the hoses and remove the drain plugs.

CAUTION: The water may be very hot!

NOTE: The process to completely drain the brewer takes about 200 seconds.

5. When the flow of water stops replace both drain plugs and clip the drain hoses back into place.

The brewer's internal hot water tank and cold water tank are now empty.

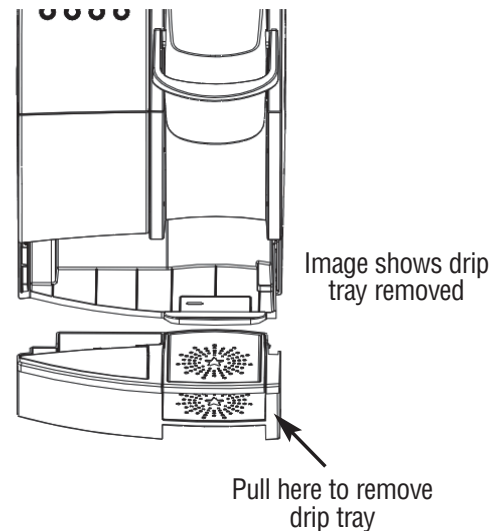
6. When you power up the brewer again it will display:

“WAS THE BREWER
DRAINED? YES NO

Answer YES to the question so that it will start to prime the brewer.

Emptying the drip tray

To empty the drip tray grasp the drip tray by the side as shown and pull it towards you.



SECTION 2

CLEANING & MAINTENANCE

Cleaning External Parts

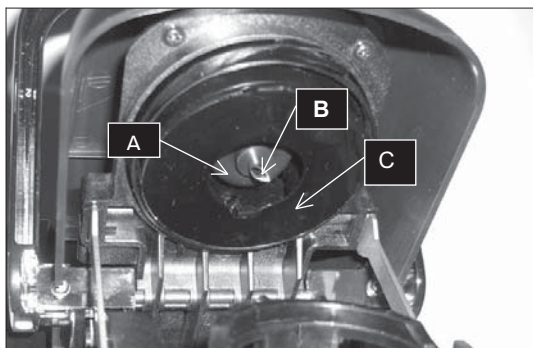
Regular cleaning of the Brewer's external components is recommended.

1. Never immerse the base unit in water or other liquids. The Housing and other external components may be cleaned with a soapy, damp, non-abrasive cloth.
2. The Drip Tray can accumulate up to 10 oz of overflow. The Drip Tray and Drip Tray Plate should be periodically inspected and rinsed clean.

Cleaning & Sanitizing the Entrance Needle Area

Regular cleaning and sanitizing of the Brewer's Entrance needle area is recommended. The needle, entrance needle gasket, and surrounding puncture mechanism should be wiped clean using a clean cloth. See figure below. After wiping the aforementioned areas clean then do three (3) sanitizing brews.

A sanitizing or cleansing brew is performed by simply running a brew cycle without a K-Cup in place. To do a cleansing brew, at the 'READY - CHOOSE K-CUP - LIFT HANDLE' Prompt, raise the handle and then lower it as if a K-Cup had been placed in the holder. The brewer will display that a K-Cup is not in the holder and will ask if you want to continue. Press the button beneath the 'CONT' prompt and the cleansing brew will start. Repeat twice more to complete the sanitizing process.



- A. ENTRANCE NEEDLE GASKET
- B. ENTRANCE NEEDLE
- C. NEEDLE SURROUND SURFACE

Cleaning & Sanitizing K-Cup® Portion Pack Holder Assembly

Cleaning the Parts

The K-Cup® Holder Assembly is dishwasher safe or can be manually cleaned and sanitized by first removing and rinsing under a sink faucet and then wiped clean using a clean cloth. The unit should be rinsed a final time. To remove from the Brewer, open the cover by lifting the Handle. Grasp the top of the K-Cup® Holder with one hand while grasping and squeezing the clips at the back of the holder (A). After releasing the holder, lift it away from the puncture mechanism (B). The removed holder assembly is seen in (C). The funnel can be separated from the holder by pulling on it until it snaps off (D) After cleaning, reassemble the K-Cup holder and funnel and then align the K-Cup® Holder with the opening using the two front ribs as a guide and snap into place from the top.



FIG. A



FIG. B



FIG. C



FIG. D

Cleaning the Exit Needle

The Exit Needle is located on the inside bottom of the K-Cup® Holder Assembly and is protected by a floating plate. Should a clog arise due to coffee grinds, it can be cleaned using a paper clip or similar tool. Remove K-Cup® Holder, insert the paper clip into the Needle to loosen the clog and push it out. The K-Cup® Holder is dishwasher safe.

If you are experiencing any problems with your Brewer, please contact your Keurig Authorized Distributor.

CAUTION: There are sharp needles that puncture the K-Cup® above the K-Cup® Holder and in the bottom of the K-Cup® Holder. To avoid risk of injury, do not put your fingers in the K-Cup® Chamber.

WARNING: THE REMAINDER OF THIS DOCUMENT IS FOR SERVICE PERSONNEL ONLY. PLEASE CONTACT YOUR KEURIG AUTHORIZED DEALER FOR ALL SERVICE RELATED ISSUES.

De-Scaling Your Brewer

Mineral content in water varies from place to place. Depending on the mineral content of the water in your area, calcium deposits or scale may build up in your Brewer. Scale is nontoxic, but left unattended, it can hinder Brewer performance. De-scaling your Brewer helps maintain the heating element, and other internal parts of the Brewer that come in contact with water.

The Brewer should be de-scaled every 6 months to ensure optimal performance. It is possible for calcium deposits to build up faster, making it necessary to de-scale more often.

This Brewer is equipped with sensors to detect when scale buildup is interfering with the performance of the Brewer. When this is detected, the brewer will alert you to perform de-scaling.

De-Scaling

a. PREPARE

Step 1: Make sure you have at least (80 ounces) of undiluted citric acid on hand. You will also need an empty sink and a ceramic cup (do not use a paper cup.) and a Flojet

pump or similar

Step 2: Disconnect the brewer from the water supply and power it off. Drain both the hot and cold water tanks.

b. FILL AND CLEAN

Step 1: Enter the PRIME mode (enter MENU mode and answer YES to HAS BREWER BEEN DRAINED) and use a Flo-jet pump system to add de-scaling solution to the brewer. Complete the PRIMING process.

Step 2: After it has primed and heated, place a ceramic cup in the Drip Tray and run a brew cycle. **DO NOT USE A K-CUP® portion pack**, just press the Brew Button. Pour the contents of the cup into the sink.

Step 3: Now let the brewer stand for at least one hour.

Step 4: Repeat the brew process, without K-Cups®. At least 10 times, pouring the contents of the cup into the sink after each cycle. We suggest using the largest brew size to speed the process. Remember to open and close the brew handle between each cycle so the blue Brew lights will flash.

Step 5: Power off the brewer and drain both hot and cold water tanks.

Step 6: Reconnect the brewer to the filtered cold water supply and follow the PRIME procedure to refill the brewer.

Step 7: Once the prime process is complete, power off the brewer and drain both hot and cold water tanks again.

Step 8: Power up the brewer and follow the PRIME procedure again, perform several (10) cleansing brews to remove any residual taste from the Citric acid.

NOTE: If the LCD screen still alerts you to perform a de-scale after completing the procedure, repeat the de-scaling procedure above.

SECTION 3

TROUBLESHOOTING

SITUATION SOLUTION

Brewer does not have power

- Plug Brewer into an independent outlet.
- Check to be sure that it is plugged in securely.
- Plug into a different outlet.
- Reset the power outlets' circuit breaker if necessary.

Brewer will not brew when used for the first time

- The Brewer must be primed for use by filling the internal hot water tank before the first brew.
- If Brewer is cold / frozen, wait for two hours for it to reach room temperature before powering on.

Brewer will not brew

- After placing the K-Cup® portion pack in the K-Cup® Holder, make sure that the Handle is pushed all the way down.

Brewing a partial cup

- If a prime sequence has been performed, without a cleansing brew, the first cup may be “oversized”. The next cup brewed will be brewed to the proper selected size.
- The Exit Needle may be clogged. See Cleansing the K-Cup Portion Pack Holder Assembly on page 12.
- Clean K-Cup® Holder if necessary and rinse under faucet. See Cleansing the K-Cup Portion Pack Holder Assembly on page 12.
- If the brewer is alerting you to perform a 'DE-SCALE', have your KAD de-scale the Brewer. (see Page 13).

If your Brewer has been in an environment below freezing, please be sure to let it warm to room temperature for 2 hours before using.

If any problems persist, contact Customer Service at 1-888-CUP-BREW (287-2739).

Storage

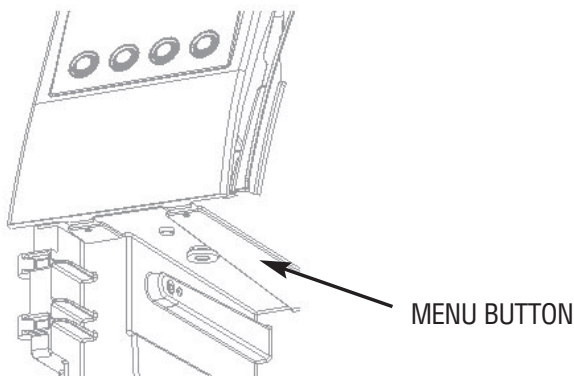
Drain both the Hot Water and Cold Water tanks before storing and take care to ensure that you store your Brewer in a safe and frost free environment. It is suggested to store your brewer in the upright position. If you store the Brewer in a cold environment, you run the risk of water freezing inside the Brewer and causing damage. When you prepare to use it after storage, we recommend rinsing the Water Reservoir with fresh water and running three cleansing brews without a K-Cup®.

If you plan to move your Brewer to a different location, turn the Brewer off, unplug it and empty both the Hot Water and Cold Water tanks. If your Brewer has been in an environment below freezing, please be sure to let it warm to room temperature for 2 hours before using.

MENU MODE

To enter MENU MODE proceed as follows:

1. Power off the brewer.
2. Open the door by grasping the Door Handle and pulling.
3. There is a MENU button located on the underside of the top of the K-Cup bin storage area at the left side of the brewer.
4. Power ON the brewer and press the MENU Button four times within 5 seconds.
5. Go through the menu choices by pressing NEXT until you get to the item you want to change and follow the on screen instructions.



6. The MENU lists the following items.
 - SET LANGUAGE, the default is English, French or Spanish can be made the default
 - NUMBER OF BREWS 000000, this can not be reset
 - SET VEND PRICE
 - SET VEND/NO VEND
 - ADJUST BREW TEMP (187-192°F)
 - INVERT DISPLAY
 - SET SERVICE PHONE # 000-000-0000
 - SET MUG LIGHT OPTION
 - HOT WATER DISPENSE
 - SELECT BREW SIZE
 - ERROR CODE
 - WAS THE BREWER DRAINED? YES NO

CRITICAL ERROR MESSAGES:

Error #	Meaning/Likely Causes	Menu text
1	Brew Tank TCO is Open (no Heater on brew tank): Likely Causes: Draining and forgetting to refill. Or Bad Triac.	BREW TCO OPEN HWT DRAINED MODULES: POWER, HWT
2	Preheat Tank TCO is Open (no Heater on preheat tank): Likely Causes: Draining and forgetting to refill. Or Bad Triac.	PREHEAT TCO OPEN HWT DRAINED MODULES: POWER, HWT
3	Brewer must be descaled now: 3 dispense cycles in a row exceed the Dispense Timeout Limit minus 5 seconds, followed by one brew that causes a dispense timeout. This error message lets the user know damage may occur if they do not descale now.	DESCALE REQUIRED
4	The float switch not sensed high while the CWT inlet valve is open and a time limit is exceeded. Likely Causes: Inlet water disconnected. Or low water pressure. Or Inlet Valve not opening. Or CWT level sensor stuck low. Or Leaks	CHECK WATER SUPPLY MODULES: POWER, CWT
5	The float switch not sensed low during a brew cycle. The inlet valve might be stuck open, and the Float Switch is now preventing flooding. Likely Causes: Leaky/Stuck Inlet Valve. Or CWT level sensor stuck high.	RUNAWAY FILL MODULES: POWER, CWT
6	The Preheat Tank thermistor is reading <37°F. Heater will not be turned on until it reads above this threshold to protect against damage. Likely Causes: Brewer just stored at cold temperature. Or bad Thermistor.	PREHEAT TANK COLD MODULE: HWT
7	Same as above for Brew Tank	BREW TANK COLD MODULE: HWT
8	Thermistor in the Preheat Tank is reading > 240°F Likely Causes: Problems with thermistor. Or heater triac,	MODULES: HWT, POWER
9	Same as above for Brew Tank	MODULES: HWT, POWER

WARRANTY

Keurig warrants that your Keurig B3000 Brewer will be free of defects in materials or workmanship under normal use for one year from the date of purchase. Keurig will, at its option, repair or replace the Brewer without charge upon its receipt of proof of the date of purchase. If a replacement Brewer is necessary to service this warranty, the replacement Brewer may be new or reconditioned. If a replacement Brewer is sent, it will carry the remaining warranty of the original product. Keurig will cover all shipping costs for authorized returns.

This warranty only applies to brewers operated in the United States and Canada. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state and, in the case of Canada, from Province to Province.

What is not covered by the Limited Warranty?

THIS WARRANTY DOES NOT COVER CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND DOES NOT COVER INCIDENTAL COSTS AND EXPENSES RESULTING FROM ANY BREACH OF THIS WARRANTY, EVEN IF FORESEEABLE. Some states or Provinces do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you depending on the state or Province of purchase.

Nor does this warranty cover damages caused by services performed by anyone other than Keurig or its authorized service providers, use of parts other than genuine Keurig parts, or external causes such as abuse, misuse, inappropriate power supply or acts of God.

Other Limitations

THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ANY OTHER EXPRESS WARRANTY, WHETHER WRITTEN OR ORAL. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THE PERIOD OF DURATION OF THIS LIMITED WARRANTY. Some states or Provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you depending on the state or the Province of purchase.

How do you obtain warranty service?

Keurig Brewers are high quality appliances and, with proper care, are intended to provide years of satisfying performance. However, should the need arise for warranty servicing, simply call Customer Service at our toll free number 1-888-CUP-BREW (1-888-287-2739). Please do not return your Brewer for servicing without first speaking to Keurig Customer Service to obtain an Authorization to Return number (ATR). Keurig brewers returned without an ATR number will be returned to the sender without servicing.

Keurig, Incorporated
55 Walkers Brook Drive
Reading, MA 01867
1-888-287-2739



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