



## **CRYSTAL MOUNTAIN PRODUCTS LIMITED**

The manufacturer warrants the water cooler, when installed and operated in accordance with the installation instructions, against defects in material and workmanship under normal use as follows:

One (1) year from distributors' date of purchase, C.M.P.L. at their option will repair or replace any defective parts. In addition, after the first year warranty, C.M.P.L. warrants the hermetically sealed refrigeration system, including the compressor, evaporator, condenser, filter-drier, and refrigerant lines, to be free from defects in material and workmanship under normal use for four (4) years (5 years total, from distributors' date of purchase). The hot tank casing is to be free from defects in material and workmanship under normal use for 2 years. This does not include electrical wiring and components.

This warranty does not cover any damage due to accident, freight damage, misuse, abuse, and negligence; fouling of components due to liming, dirt, unsatisfactory water conditions or faulty plumbing C.M.P.L. does not accept responsibility for personal injury resulting from misuse of equipment.

Field service calls to replace or install parts, adjust water stream or temperature; unauthorized service work and finish deterioration due to normal use cannot be claimed under this warranty.

### **OWNER'S OBLIGATIONS**

Customer will be responsible for:

- Services not covered under the standard warranty such as minor adjustments to water flow, temperature and any diagnostics which fail to find the fault with the product.
- To prepay the freight to C.M.P.L. or authorized service center for any part or cooler returned under this warranty.
- To provide the cooler serial number when making claims as age can only be ascertained by this number.

C.M.P.L.'s obligation is limited to providing a replacement part or repairing of the water cooler, which after examination, is found to be defective in workmanship or material. Claims will not be accepted if serial nameplate is mutilated or removed.

This warranty includes freight by the most economical means to the nearest service center, if after examination, is found to be defective due to workmanship or material. Customer should not send coolers or parts without authorization from the distributor or its agent.

Except as set forth herein, C.M.P.L. makes no other warranty, guarantee or agreement expressed, implied or statutory, including any implied warranty of merchantability or fitness for a particular purpose. In no event will the manufacturer be liable for special or consequential damages or any delay in the performance of this agreement due to causes beyond our control.

The customer acknowledges that water, like other liquids can cause damage to surfaces. As a result the customer takes full responsibility for placing the cooler within a residence or business, and acknowledges that any failure to address drips, leaks, or spills is at the customers own risk.

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